RHYTHM OF LEADERSHIP

BE MORE. BE BETTER. BE INSPIRED





If you want to be a leader that others want to follow, **Rhythm of** Leadership will help you build a SOLID FOUNDATION that will be relevant throughout your management career.

LEARN YOUR WAY

RHYTHM OF LEADERSHIP is delivered in real or virtual classrooms, in full or half days.

Arlene Nicholson & Debi Higson

Specialists in training & coaching people at work

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MODULE 1: Leadership and management

- The difference between leadership and management
- Roles and competencies of leaders and managers
- Management styles
- Four factors that influence performance
- Vision, values, objectives, and buy-in

MODULE 2: Communication

- Emotional intelligence
- Tools: body language, voice, mind and ears
- Four communication styles
- Positive and constructive feedback
- Language to motivate
- Getting others to own and resolve problems

MODULE 3: HR for managers

- Managers' strategic, operational, and L&D roles
- Paperwork: contracts, job descriptions, reviews
- Recruitment and selection, onboarding
- Difficult conversations to improve performance
- Conducting a meaningful performance review
- When to refer to HR

MODULE 4: Developing others

- Matching learning needs to learning styles
- How to coach on the job
- Delegate for success
- Language and techniques to motivate
- Peer coaching
- Tools and techniques to address poor performance

MODULE 5: Team dynamics and performance

- The difference between groups and teams
- Team dynamics over time
- Team roles and preferences
- Effective and efficient team meetings
- Problem solving techniques
- Techniques to make decisions

MODULE 6: Self-leadership

- Thriving in a dynamic workplace
- Positive intelligence
- Growth mindset
- Review of all modules
- Planning my leadership rhythm
- Graduation and celebration

"Doing the leadership training with Debi and Arlene was a breeze. It was interactive and everyone could chime in with their thoughts and experiences and have a laugh along the way. Each session we had the opportunity to integrate our learning into our working groups which proved invaluable to making that next step to becoming a valued leader." – J Hessey, Thermosash

